



March 23, 2018

Dear Valued GSI Customer,

Gallegos Sanitation would like to thank you for allowing us to serve you over the years. We are dedicated to providing Safety, Service, and Sustainability in all we do. As you know, our mission is to “Care for the Earth” by providing a high quality waste and recycling experience for our customers.

Recently, we had several truck loads rejected at the Larimer County Recycle Center. This means there were unacceptable amounts of trash (contamination) in the recycling. The truck loads could not be recycled, and therefore, had to be taken to the landfill. **Examples of contamination are: plastic bags, bagged trash or recycling, leaves, food, liquids in containers, and medical waste.**

We will need your help and cooperation to improve our community’s recycling practices. Please join us in taking the pledge to “Recycle Right”.

#### **Your Steps To Avoid Contamination of Materials**

- Only place clean and dry materials in the bin
- Materials should be placed loosely in the container - no plastic bags of any kind are allowed
- Visit our website at [www.GSIwaste.com](http://www.GSIwaste.com) to:
  - \* Download additional recycle guides
  - \* Find out what items go in the recycling and trash by using our *Waste Wizard App*
- Contact the City of Fort Collins Waste Reduction & Assistance Program for additional support at [cmitchell@fcgov.com](mailto:cmitchell@fcgov.com)

#### **Our Steps To Deal With Contaminated Materials**

- We offer a one-time courtesy pick-up; after that, contamination charges will apply
- If a container is viewed as contaminated, we will offer the options for you to either (1) clean it out and have us return to pick it up as recycling or (2) for us to return to dump it as trash
- If you know your container is contaminated, contact us to schedule the pick-up as trash to avoid ruining other customers’ recycling efforts

Again, thank you for your continued patronage. If you have any questions or need further assistance please contact us at 970-484-5556 or by emailing [custservice@gsiwaste.com](mailto:custservice@gsiwaste.com).

Respectfully,  
Team GSI